A YEAR OF HIGH-LEVERAGE IMPACT

GTCOP
Global Telehealth
Community of Practice

The Global Telehealth Community of Practice (GTCoP)

End of Year Progress Report 2025

https://www.villagereach.org/project/global-telehealth-community-of-practice/

A Year of High-Leverage Impact

Early Community Formation

Powered by collaboration, peer learning, and country leadership, GTCoP strengthened national telehealth ecosystems and expanded its global footprint.

Practice-Driven Impact

We created practical spaces for co-creation and implementation learning, focusing on unblocking barriers in specific countries (Malawi, Tanzania, and Zanzibar) while maintaining global knowledge exchange.

> Scaling telehealth impact is not about more pilots. It is about stronger communities, better coordination, and context-aware learning.

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2025 Achievements at a Glance

460

Global Network: Convened practitioners.

77,251

Community Reach: Stakeholders engaged via LinkedIn.

6 Webinars & 4 Workshops

Learning & Convening: 493 webinar participants (25+ countries) and 91 country-focused workshop participants.

2 GDHF Convenings

In-Person Engagement: First-ever community meetup with representation from 12 countries across 3 continents.

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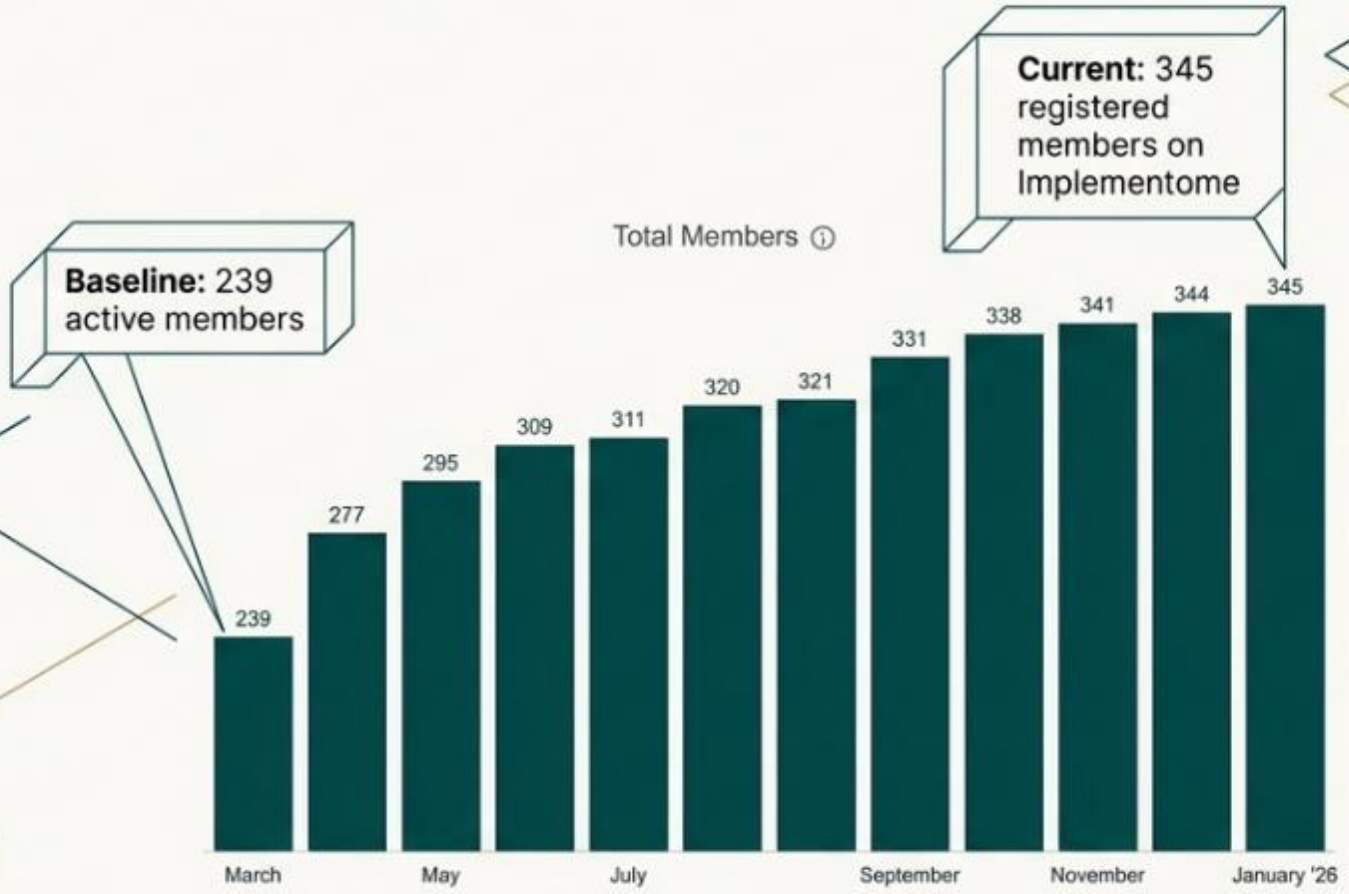
Sustained Community Growth



Organic Expansion

This consistent upward trajectory reflects organic, targeted practitioner onboarding rather than passive, untracked sign-ups. Growth is driven by active peer-to-peer referral and high-value resource sharing.

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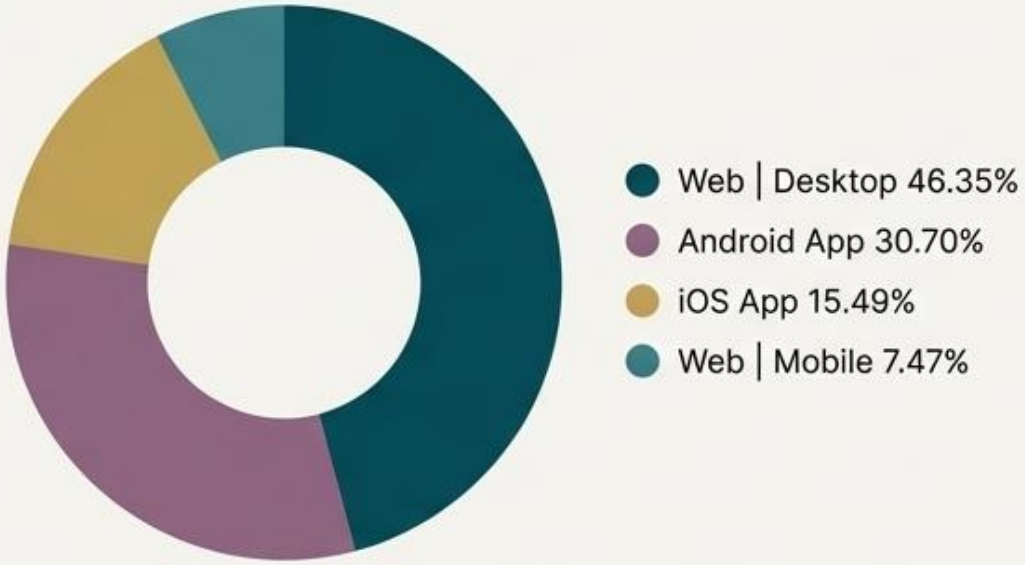
Global Reach and Platform Engagement

Member Activity by Platform



77,251
Total LinkedIn Reach

2,313
Dedicated LinkedIn Followers

460+
Active Practitioners Convened

The platform distribution demonstrates a highly mobile, actively engaged user base seamlessly accessing resources across web and native applications. in Deep Teal (Inter)

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Community is Infrastructure

National Ecosystems

Strengthening local coordination and unblocking systemic barriers (e.g., Malawi, Tanzania).

Global Forums

Amplifying LMIC voices on international stages.

Practitioners & Volunteers

Transforming virtual usernames into real-world trust and peer-to-peer expertise.

Telehealth cannot scale without the 'soft infrastructure' of human networks. We achieve high reach by partnering, not competing.

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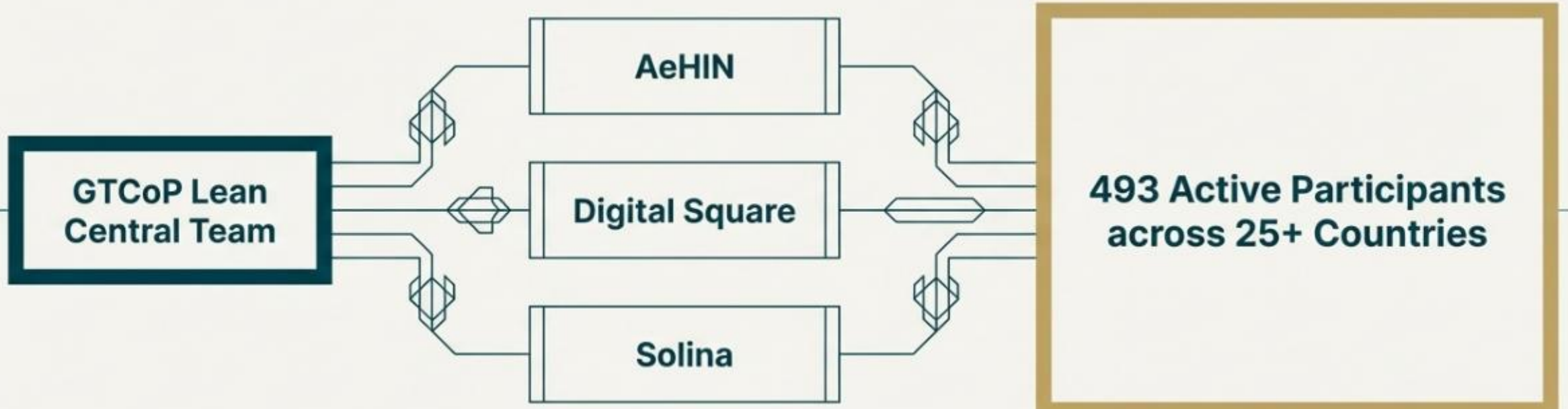
Pillar 1: Applied Learning & Shared Value



6 applied learning webinars delivered.	**100%** of sessions co-delivered with regional/global actors, splitting resource costs.	**Core Topics:** Regulatory Sandboxes, Digital Public Goods, Implementation Research, Underlying Costs of Telehealth.

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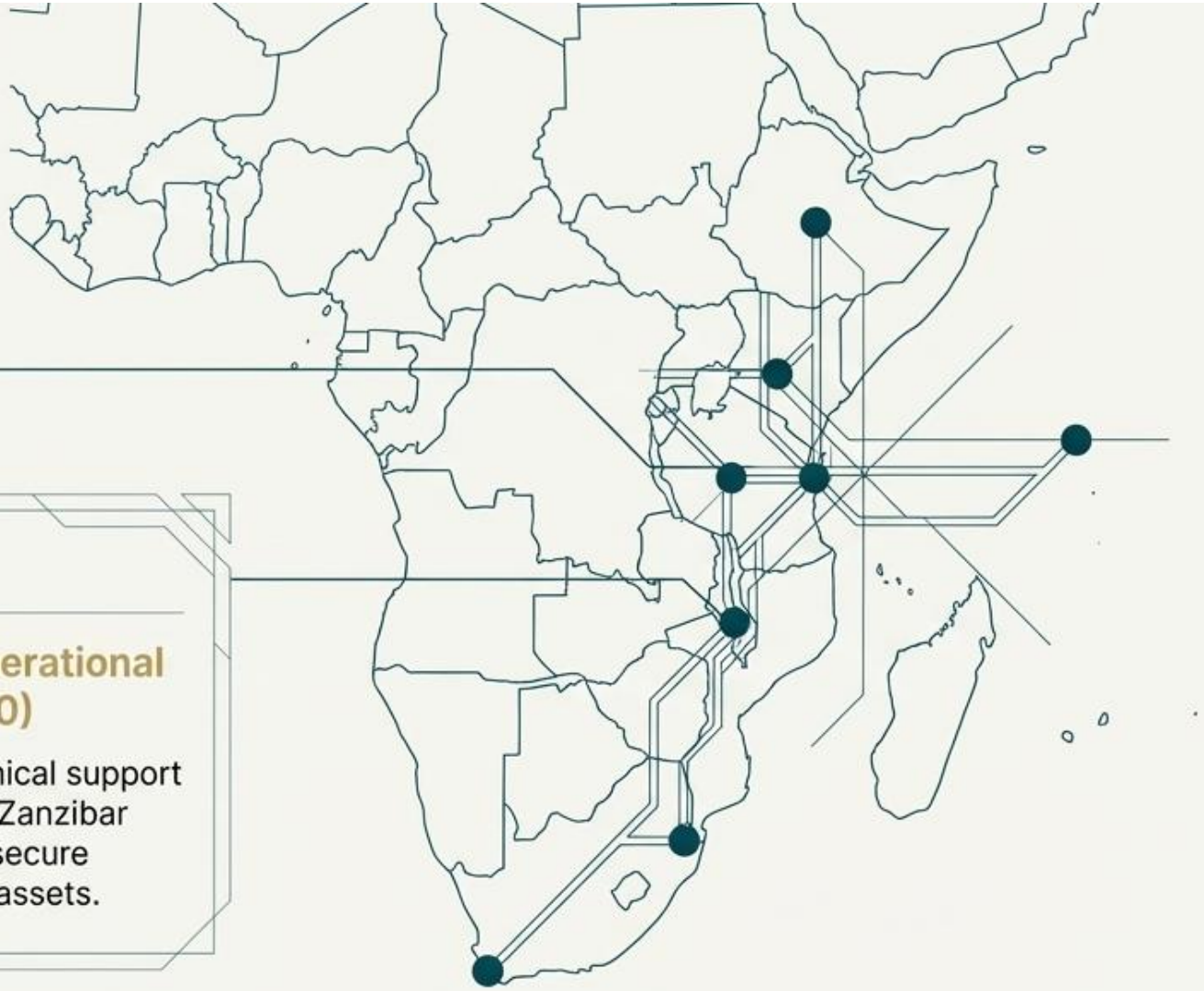
Pillar 2: Operationalizing Country Ownership



Malawi & Tanzania

4 localized workshops | 91 key participants

Defining independent governance for national Telehealth Communities of Practice.

Zanzibar

ZACC 5-Year Operational Plan (2025–2030)

Providing core technical support and drafting for the Zanzibar Afya Call Centre to secure long-term strategic assets.

Primary resources were allocated strictly to operationalizing local leadership, ensuring donor investments become long-term strategic assets for governments rather than brief external interventions.

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Operationalizing Local Ownership in Core Countries

Primary resource allocation went to where it matters most: country ownership. Rather than flying in external experts, the focus was strictly on operationalizing local Telehealth Communities of Practice.

Figure 2: Participants at the Zanzibar Afya Call Centre 5-Year Operational Plan Workshop. Provided technical support for the ZACC 5-Year Operational Plan (2025–2030), ensuring donor investment resulted in a long-term strategic asset.

Figure 3: Participants during the Tanzania National Telehealth CoP meeting. Facilitated 4 workshops (91 participants in total) across Malawi and Tanzania to help local stakeholders define their own governance.

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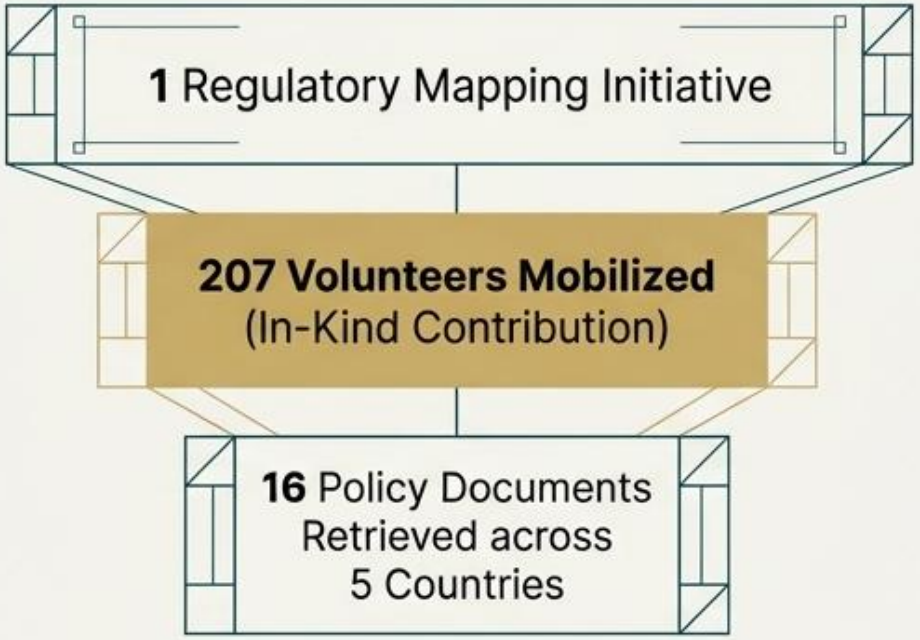
Pillar 3: Policy, Regulation, and Global Voice

The Volunteer Power Engine



Tackling regulatory barriers—the #1 choke point for telehealth in Africa—through a massive, continent-wide baseline effort.

Amplifying Global Voice

GTCoP has positioned itself not just as a project, but as a recognized thought leader amplifying LMIC voices globally.

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The Flagship Moment: GDHF Nairobi 2025

The In-Person Meetup

15 practitioners, 10 organizations, 12 countries. Transforming virtual usernames into real-world trust.

Local Leadership Spotlight

Presentations by Tanzania (Felix Sukums) and Malawi (Dr. Nedson Fosiko) proving the local leadership model works on a global stage.

Telehealth Solutions Lab

Co-hosted with SCIDaR. 36 participants co-creating real-time solutions, laying the foundation for 2026 public goods.

The Moment: GTCoP evolved from a forum participant to a central, global convenor.

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Real-Time Co-Creation at the Telehealth Solutions Lab

Hosted in partnership with SCIDaR at GDHF 2025. 36 participants representing 25 globally spread organizations co-created solutions to real-world challenges in real-time. This lab generated meaningful progress and laid the foundational groundwork for public goods to be shared in 2026.

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The Fragility of Progress: A Critical Diagnostic

Demand for country-level coordination is outstripping our current resources. While foundational structures have been built, they are not yet self-sustaining.

Current State (2025)	Required State (2026+)
• National CoPs launched. Trust formed virtually and in-person. • Highly donor-reliant; Vulnerable to stalling.	• Shift from launch to impact. • Locally resourced and independent; Resilient infrastructure.

Risk of Regression

The Scaffold: These national structures require a dedicated scaffold of support for another 12-18 months. Removing it too early risks losing the gains of 2025.

Solidifying the Foundation: The 2026 Strategic Target State

Goal: Solidify the gains made in 2025 so they do not regress.

2025 Foundation (Current State)		2026 Target State
National CoPs launched in Malawi and Tanzania.	→	Move from launch to impact by mobilizing resources for executing impactful planned activities.
GTCoP Model proven effective.	→	Respond to active requests from new countries asking to replicate the model.
Continent-wide regulatory mapping launched.	→	Generate a Digital Public Good providing governments with evidence-based actionable insights for transforming the telehealth regulatory environment.

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A Lean, High-Impact Year Powered by Global Collaboration

GTCoP extends its deepest gratitude to the donors, partners, and the hundreds of dedicated volunteers who have made this lean, high-leverage year possible.

Together, we are building the soft infrastructure for global telehealth.

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Thank you!

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