VillageReach Democratic Republic of Congo

Founded in the year 2000, VillageReach is a locally-driven and globally-connected organization that transforms healthcare delivery to reach everyone, so that each person has the health care needed to thrive.

Since 2015, VillageReach – through a radical collaboration with the Ministry of Public Health, Hygiene and Prevention, in partnership with the private sector, and international partners, including GAVI, the Bill & Melinda Gates Foundation, UNICEF, and the World Bank, among others – contributes to strengthen the Democratic Republic of Congo (DRC) health system by designing and implementing innovative, high-impact solutions.

Our Work

Next Generation of Supply Chain (NGCA)
NGCA aims to equitably optimize the supply chain to increase the availability of health products to health care facilities at the last-mile. It ensures direct deliveries of products, while strengthening the capacity of health workers with a focus on improving data quality for prompt and evidence-based decision-making.

Drones for Health
To complement NGCA, VillageReach introduced drones to the DRC public health supply chain to overcome geographical and natural barriers, enabling rapid delivery of health products, while also improving disease surveillance and management. Since December 2020, drones regularly transport vaccines, laboratory samples, contraceptives, and other health products.

Supply Chain Investment Coordination and Advocacy (SCICA)
Through SCICA, VillageReach is supporting the strengthening of national and sub-national government stewardship of donor and domestic supply chain investments to reduce disparities in the availability of health products to all communities. Through an Investment Review Charter that governs all stakeholders in the supply chain and describes the cycle of continuous improvement implementation, this solution enables the government and its partners (donors, technical and financial partners) to define how the supply chain resources can be better invested and coordinated to harmonize and prioritize supply chain investments.

Private Sector Engagement
To enhance the availability and accessibility of quality essential medicines at primary healthcare facilities, VillageReach is supporting the DRC government to promote the structured participation of for-profit private distributors of health products in the public health supply chain.

Polio Eradication Efforts
VillageReach contributes to global polio eradication efforts by supporting the government in improving lab sample transport to the national laboratory and advocating for domestic financing to support polio transition.
COVID-19 Pandemic Response

VillageReach played a key role in supporting efforts of the Ministry of Public Health, Hygiene and Prevention and that of the COVID-19 multisectoral Response Committee, to respond to the COVID-19 pandemic, by providing key solutions such as:

1. **COVID-19 vaccine delivery through the installation of four vaccinodromes** (high volume vaccination sites in highly frequented public spaces) in Kinshasa to improve access to COVID-19 vaccines and services by bringing them closer to the public. Vaccinodromes, which eventually were integrated to primary health facilities, contributed to more than 30% of all vaccinated people in Kinshasa over nine months.

2. **Remote training of more than 6,000 health workers and community health workers** using mobile phones covering topics such as preventive measures and the management of misinformation to ensure continuity of health care services.

3. **Supply and distribution of personal protective equipment (PPEs)** to front-line health workers in the response, and those who vaccinated during mass polio campaigns in the context of COVID-19. Since 2020, VillageReach has made more than nine million PPEs available, mainly surgical masks, non-surgical masks, visors, medical gowns and medical gloves.

4. **COVID-19 information line through WhatsApp (Health Alert).** HealthAlert provides general information on COVID-19, including COVID-19 vaccination, to the Congolese WhatsApp users to ensure access to reliable information and encourage the adoption of preventive measures to limit the spread of COVID-19.

**Our Competences**

A team of over 40 VillageReach staff offer their expertise to create systemic change in:

- Supply chain & logistics
- Immunization strategies
- Health workforce development
- Digital health technology
- Data analytics
- Private sector engagement
- Advocacy
- Research, Evidence and Learning (M&E)
- Transition strategies and capacity building