Tech-enabled Pathways to Primary Health Care

Building pathways to primary health care services to increase access for the under-reached.

VillageReach develops locally appropriate technology that connects people, health workers and governments. It enables ministries of health to access timely and accurate data for decision-making. Health systems powered by hotlines, interactive voice response and AI-enabled chatbots provide people access to health care services, even in the most under-reached communities. Chipatala cha pa Foni (Health Center by Phone) in Malawi, and AlôVida in Mozambique represent the future of primary health care, with health workers reaching into every household.

Products to People

Making health products available when and where they are needed.

Twenty years of working with ministries of health has resulted in our deep expertise in building the systems that deliver. Our knowledge of supply chain performance enables us to identify the strategies for improving how life-saving health products reach the last mile. By bringing high-tech and high-touch solutions together, we build adaptable models that address the unique challenges of each country context. By collaborating with the private sector and governments, we introduce outsourcing to strengthen supply chains. We develop supply chain leaders who streamline systems. Innovations like drones offer new delivery modalities to address challenging environments. And we make sure data drives decision-making every step of the way.

Drive Sustained Impact

VillageReach works with governments and the private sector to drive sustained impact at scale.

VillageReach supports embedding solutions into the public sector by co-creating with governments, communities, and the private sector right from the start. We define transition as “the process of integrating a solution into existing public health care systems while maintaining solution quality and impact.” We believe that scale happens through governments and markets, and we design solutions with this end in mind. Today, many solutions that VillageReach developed are owned and managed by ministries of health and their partners.

VillageReach transforms health care delivery to reach everyone. Our work increases access to quality health care for 58 million people.
Build on What We Know Works

To respond to COVID-19, VillageReach focuses on supporting government priorities, flexing to their needs while addressing gaps created by the pandemic. Strengthening health systems has meant adapting solutions, including:

1. Actively participating in our core countries’ response efforts, vaccine planning and delivery
2. Protecting community health workers with personal protective equipment
3. Conducting phone-based learning for thousands of health care workers
4. Disseminating accurate information for virus prevention and treatment

Our Team of Experts

VillageReach has 165 professionals united by the vision of a world where each person has the health care needed to thrive. Our expertise enables us to develop a breadth of solutions:

Supply Chain and Logistics
We help governments implement data-driven approaches for comprehensive supply chain improvement.

Health Workforce Development
We design practical approaches to address human resource gaps and strengthen health worker skills.

Digital Health Technology
We develop technologies that improve communications and access to health data.

Data Analytics
We help governments and partners make sense of complex health data to drive decision-making and continuous improvement.

While we live and work in many countries, our offices are located in the Democratic Republic of Congo, Malawi, Mozambique and the United States.