VillageReach®
Starting at the Last Mile

VillageReach is a **global health innovator** that develops, tests, implements and scales new solutions to critical health system challenges in low-resource environments. Our mission is to **save lives** and **improve health** by increasing **access to quality healthcare** for the most underserved communities.

Access
A Global Challenge

Globally, more than 1 billion people have little or no access to healthcare and 6.3 million children die each year, primarily from preventable diseases. Most live in low- and middle-income countries (LMICs) where limited resources and infrastructure significantly impede the ability to access quality health services. While tremendous investments have been made to bring new medicines, technologies, and other global health innovations to these countries, barriers to delivering these innovations and providing basic health services remain a significant challenge.

Our Approach
System Innovation, Starting at the Last Mile

More than a decade of studying and working in low-resource communities around the globe drives our approach—invest in innovations that address the unique needs of weak health systems with an emphasis on strengthening the "last mile" of healthcare delivery. We develop, test, implement and scale new systems, technologies and programs that improve health outcomes by extending the reach and enhancing the quality of healthcare. We focus on solutions that address the most critical barriers to improving health outcomes in these environments:

- HEALTHCARE ACCESSIBILITY
- HUMAN RESOURCE CONSTRAINTS
- INFORMATION AVAILABILITY
- LACK OF INFRASTRUCTURE

Our Impact - Innovation at the Last Mile

The Dedicated Logistics System (DLS) introduces new efficiencies to Mozambique's vaccine supply chain resulting in significant increases in fully vaccinated children, dramatic reduction in stock-outs, and reduced costs. The DLS is an example of a new approach to supply chain system design that is now being adopted by other countries.

The Pharmacy Assistant Training Program in Malawi is developing a new cadre of entry-level pharmacy health workers through a two-year training program focused on improving supply chain and dispensing practices at rural health centers. 150 pharmacy assistants will graduate by 2016.

OpenLMIS is a first-of-its kind open source software platform designed to improve supply chain performance resulting in better quality healthcare. Highly configurable and scalable, the system is deployed in Tanzania, Zambia and Mozambique.

***Chipatala cha pa Foni* (CCPF), or Health Center by Phone,** is an innovative mHealth solution that links communities with the health system, resulting in a proven impact on reproductive, maternal and child health. Currently operating in four districts, the Malawi Ministry of Health is now in the planning phase for national scale up of CCPF.

Recognition

Schwab Foundation Social Entrepreneur of the Year: Allen Wilcox
Gates Vaccine Innovation Award: Margarida Matsinhe
Skoll Award for Social Entrepreneurship: Healthcare Access and Treatment
Tech Awards Laureate: Technology Benefiting Humanity

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Our Expertise

- **Health Systems Support**
  VillageReach has more than a decade of experience designing and implementing systems that increase the capacity and efficiency of healthcare delivery. We improve the systems that support the distribution of medical commodities, develop infrastructure, improve data management, and alleviate human resource constraints at the service delivery point.
- **Information & Communication Technology**
  VillageReach designs, tests, builds and implements technology solutions ranging from mHealth applications to enterprise-level logistics management information systems designed to improve healthcare delivery.
- **Human Resources for Health**
  VillageReach excels in designing field-based training opportunities that improve health service delivery while working to ensure health workers and health extension programs have the data and resources needed to provide effective services to patients.
- **Private Sector Engagement**
  VillageReach assesses deficiencies in infrastructure and works with the public health sector to develop new opportunities for social business—engaging the private sector in new ventures to support communications, transport, and energy needs.
- **Advocacy and Change Management**
  Across all areas of expertise, Village-Reach's team is experienced in leading the local, national, and global advocacy needed to encourage bold changes in healthcare delivery.

Quick Facts

Established 2001

Headquartered in Seattle, WA

Field offices in Mozambique and Malawi, Africa

75 Employees — 70% are African Nationals

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